

How to clear your Preqin cache and cookies in Google Chrome on a Mac

This document will show you how to clear your cookies and site data for www.Preqin.com and Id.Preqin.com in Google Chrome.

Why delete your cache and cookies?

We're always updating the Preqin website and occasionally outdated caches and cookies prevent users from seeing our most recent changes. In many instances, this causes browser errors, blank screens or bad request errors.

Fortunately, the fix is simple, all you need to do is clear your cache and cookies to alleviate the problem.

Clear your site data for Preqin.com on a Mac

Step One

Log out of Preqin Pro and close all windows in the browser.

Step Two

Open a window and navigate to www.Preqin.com

Step Three

Press Command-Option/Alt-I to load the Developer Toolbar or go to View > Developer > Developer Tools. A box should appear at the bottom of the screen:



(Example screen for step 3)



Step Four

Click the 'Application' tab in the Development Toolbar:

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Step Five

In the Application section of the Development Toolbar, select the 'Cookies' option.

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💠 Service Workers	Secure-3PSIDCC	AJi4QfFau1gj85-8flNWQvEDC-L2Xw	.goo		
📋 Clear storage	Secure-3PAPISID	-I3dnCuTds0Fk9gL/A5ClpYZJrnwP	.goo		
	SAPISID	-I3dnCuTds0Fk9gL/A5ClpYZJrnwP	.goo		
Storage	SSID	A6tZWh73dL71AEzLZ	.goo		
Local Storage	_Secure-3PSID	2wcbWldxDZeR-yDKmYwH7YsileAX	.goo		
Session Storage	_Secure-3PAPISID	-I3dnCuTds0Fk9gL/A5ClpYZJrnwP	.goo		
IndexedDB	SSID	A7zy0c3MGe1yVUrmA	.goo		
S Web SQL	_Secure-3PSID	2wcbWldxDZeR-yDKmYwH7YsileAX	.goo		
🔻 🍪 Cookies	SAPISID	-I3dnCuTds0Fk9gL/A5ClpYZJrnwP	.goo		
😚 https://www.preqin.com	MUID	062300099F0368C7334B0F069E436	.bin		
ttps://vars.hotjar.com	MSCC	1	.bin		
https://snazzymaps.com	IDE	AHWqTUkafc6Lh70vV4RRn-OgCcG	.dou		
	li_oatml	AQGTn-40195euwAAAXX1X5j0XPliS	.link		
Cache	UserMatchHistory	AQIJEW6FNbu9IgAAAXX1X5flpmmt	.link		
🥃 Cache Storage	aam_uuid	39815678029219972106095557206	.link		
E Application Cache	lissc	1	.link		
	_ga	GA1.2.491796592.1549827049	.link		



Step Six

Under Cookies, find www.preqin.com, right click and select 'Clear' to remove all Preqin-related cookies.

Step Seven

With cookies removed, we'll now remove the site data. Remaining in the Development Toolbar, press Command-Shift-P. This will bring up a popup with an entry bar:



Step Eight

In the entry bar, type 'clear site data' (as shown in the screenshot) and press enter. This will delete all site data.





Step Nine

To ensure all site data has been erased, go back to the Cookies section of the Development Toolbar and click on www.preqin.com. The boxes on the right (Name, Value etc) should now be empty. This confirms all related data has been erased.

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Storage											
Cache ⊜ Cache Storage ≣ Application Cache											
Background Services ↑ Background Fetch ↓ Background Sync ▲ Notifications ─ Payment Handler ● Periodic Background Sync ▲ Push Messaring	L										

By following these steps, all cookies and site information related to www.preqin.com should now be deleted.

Clear your site data for Id.Preqin.com on a Mac

Step One

Log out of Preqin Pro and close all windows in the browser.

Step Two

Open a window and navigate to Id.Preqin.com

Step Three

Press Command-Option/Alt-I to load the Developer Toolbar or go to View > Developer > Developer Tools. A box should appear at the bottom of the screen:



(Example screen for step 3)



Step Four

Click the 'Application' tab in the Development Toolbar:



Step Five

In the Application section of the Development Toolbar, select the 'Cookies' option.





Step Six

Under Cookies, find Id.preqin.com, right click and select 'Clear' to remove all Preqin-related cookies.

Step Seven

With cookies removed, we'll now remove the site data. Remaining in the Development Toolbar, press Command-Shift-P. This will bring up a popup with an entry bar:



Step Eight

In the entry bar, type 'clear site data' (as shown in the screenshot) and press enter. This will delete all site data.



Step Nine

To ensure all site data has been erased, go back to the Cookies section of the Development Toolbar and click on Id.preqin.com. The boxes on the right (Name, Value etc) should now be empty. This confirms all related data has been erased.

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g ∭ IndexedDB											
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https://www.preqin.com											
ttps://vars.hotjar.com											
https://snazzymaps.com											
Cache											
Cache Storage											
E Application Cache											
Background Services											
↑ Background Fetch											
Background Sync											
Notifications Development Handler											
Push Messaging											

By following these steps, all cookies and site information related to www.preqin.com should now be deleted.

