How to clear your Preqin cache and cookies in Google Chrome on a Mac

This document will show you how to clear your cookies and site data for www.Preqin.com and Id.Preqin.com in Google Chrome.

Why delete your cache and cookies?

We're always updating the Preqin website and occasionally outdated caches and cookies prevent users from seeing our most recent changes. In many instances, this causes browser errors, blank screens or bad request errors.

Fortunately, the fix is simple, all you need to do is clear your cache and cookies to alleviate the problem.

Clear your site data for Preqin.com on a Mac

Step One
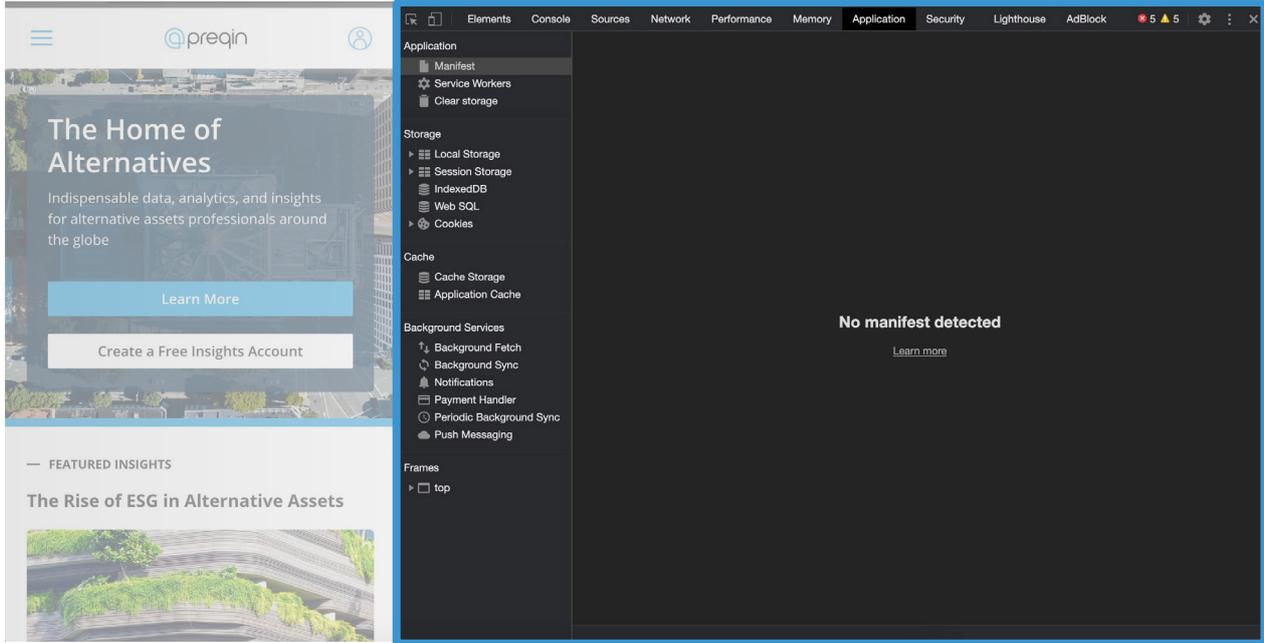Log out of Preqin Pro and close all windows in the browser.

Step Two
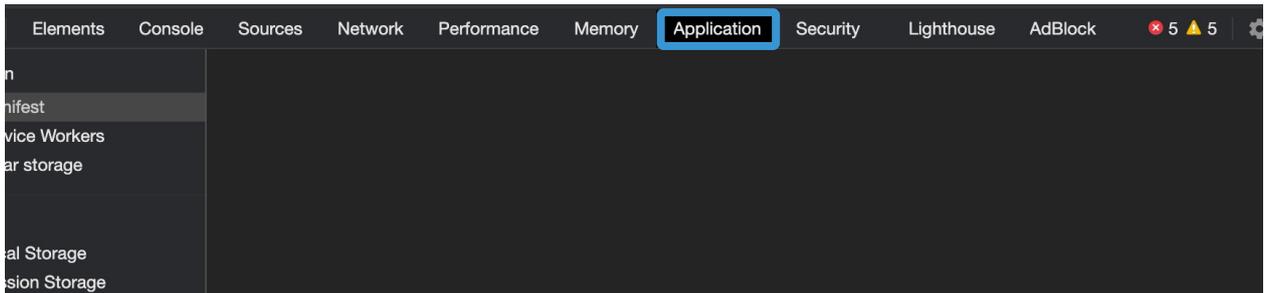Open a window and navigate to www.Preqin.com

Step Three
Press Command-Option/Alt-I to load the Developer Toolbar or go to View > Developer > Developer Tools. A box should appear at the bottom of the screen:
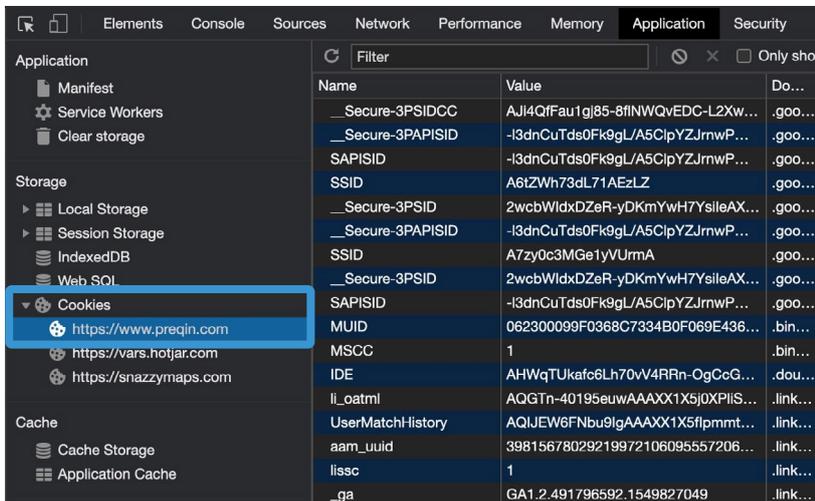
Step Four

Click the 'Application' tab in the Development Toolbar:

Step Five

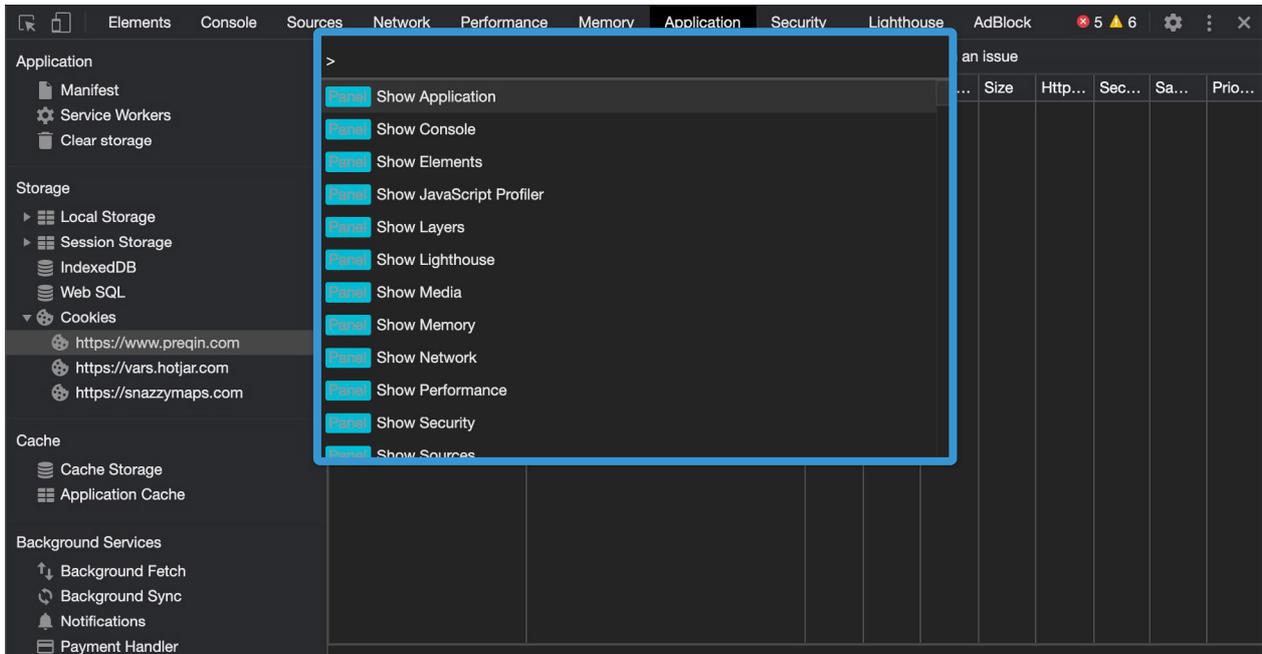In the Application section of the Development Toolbar, select the 'Cookies' option.

Step Six

Under Cookies, find www.preqin.com, right click and select 'Clear' to remove all Preqin-related cookies.
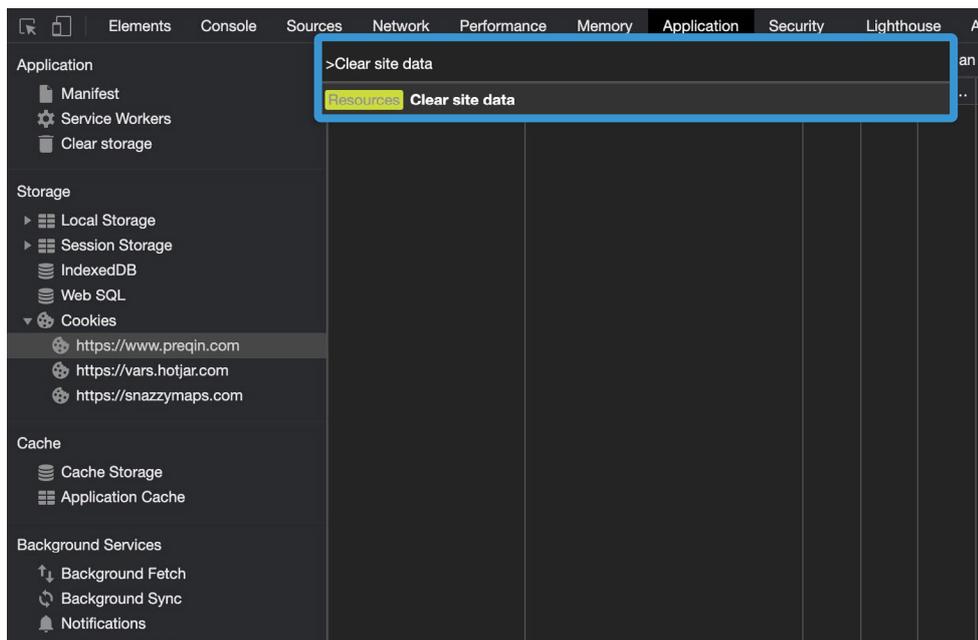
Step Seven

With cookies removed, we'll now remove the site data. Remaining in the Development Toolbar, press Command-Shift-P. This will bring up a popup with an entry bar:
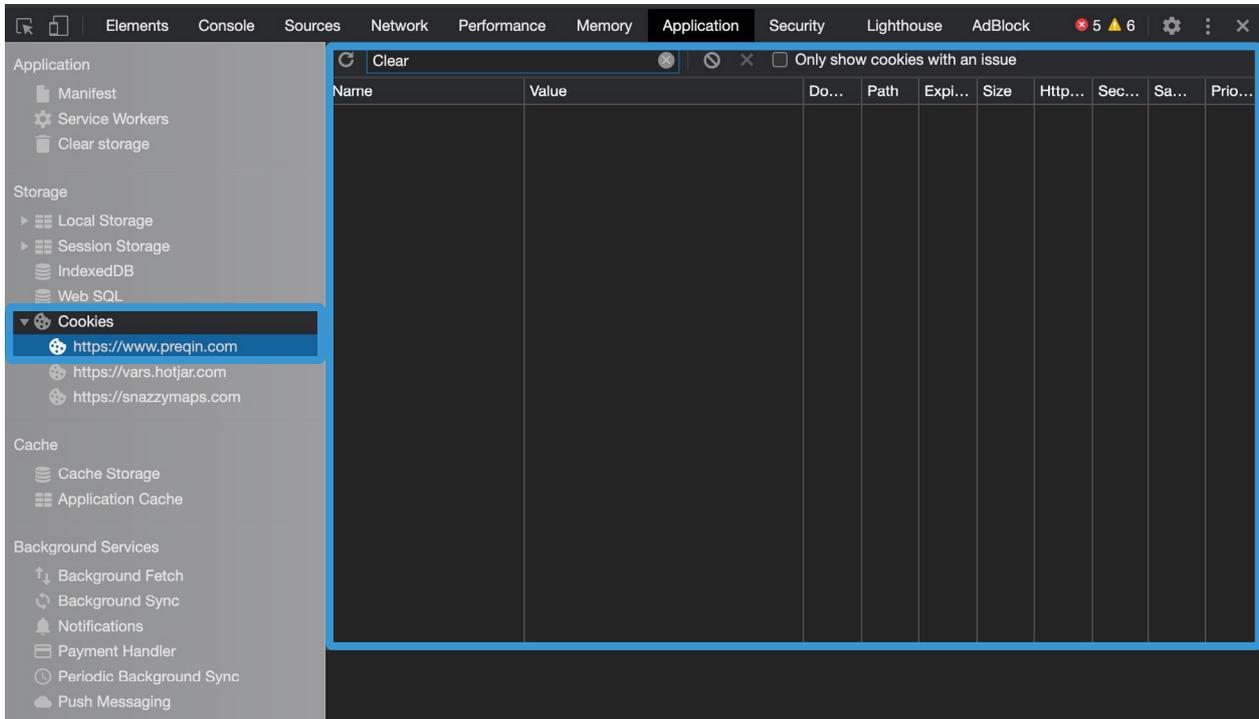

Step Eight

In the entry bar, type 'clear site data' (as shown in the screenshot) and press enter.
This will delete all site data.

Step Nine

To ensure all site data has been erased, go back to the Cookies section of the Development Toolbar and click on www.preqin.com. The boxes on the right (Name, Value etc) should now be empty. This confirms all related data has been erased.

By following these steps, all cookies and site information related to www.preqin.com should now be deleted.

Clear your site data for Id.Preqin.com on a Mac

Step One
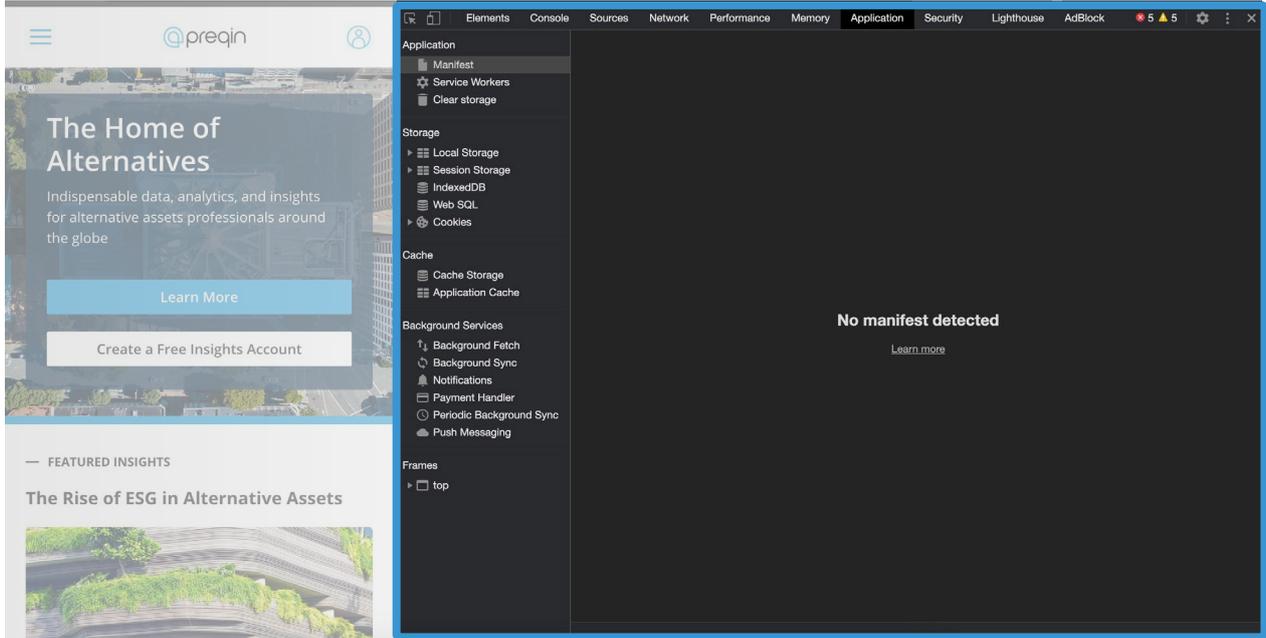Log out of Preqin Pro and close all windows in the browser.

Step Two
Open a window and navigate to Id.Preqin.com
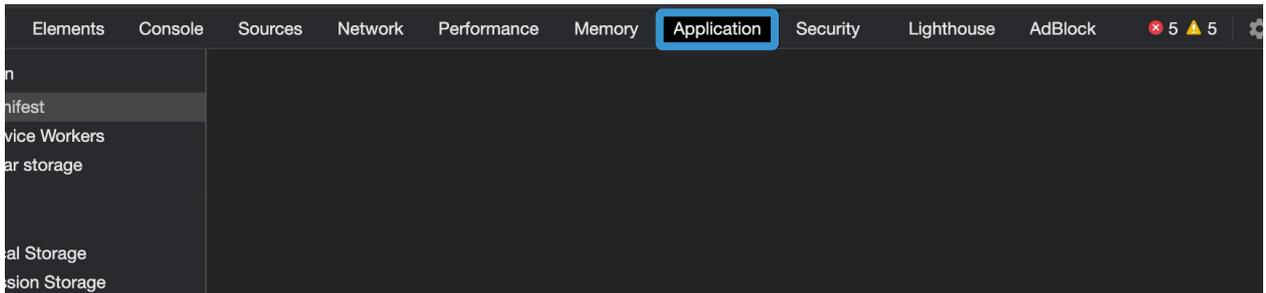
Step Three
Press Command-Option/Alt-I to load the Developer Toolbar or go to View > Developer > Developer Tools. A box should appear at the bottom of the screen:
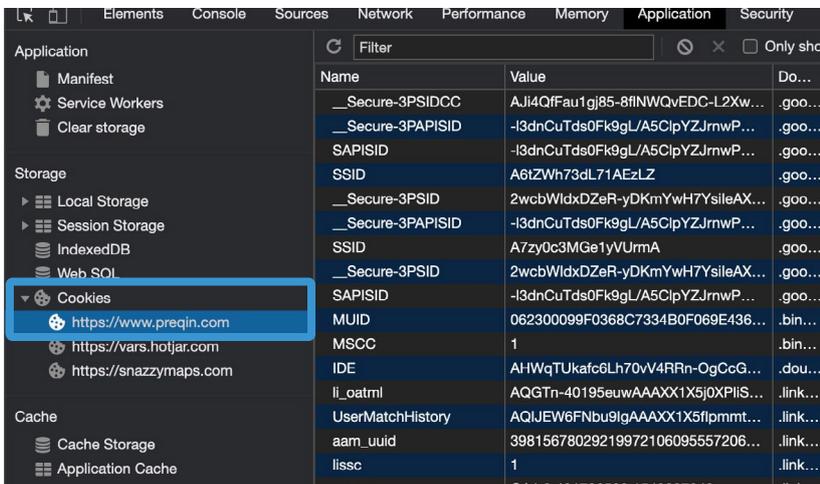
Step Four

Click the 'Application' tab in the Development Toolbar:

Step Five

In the Application section of the Development Toolbar, select the 'Cookies' option.
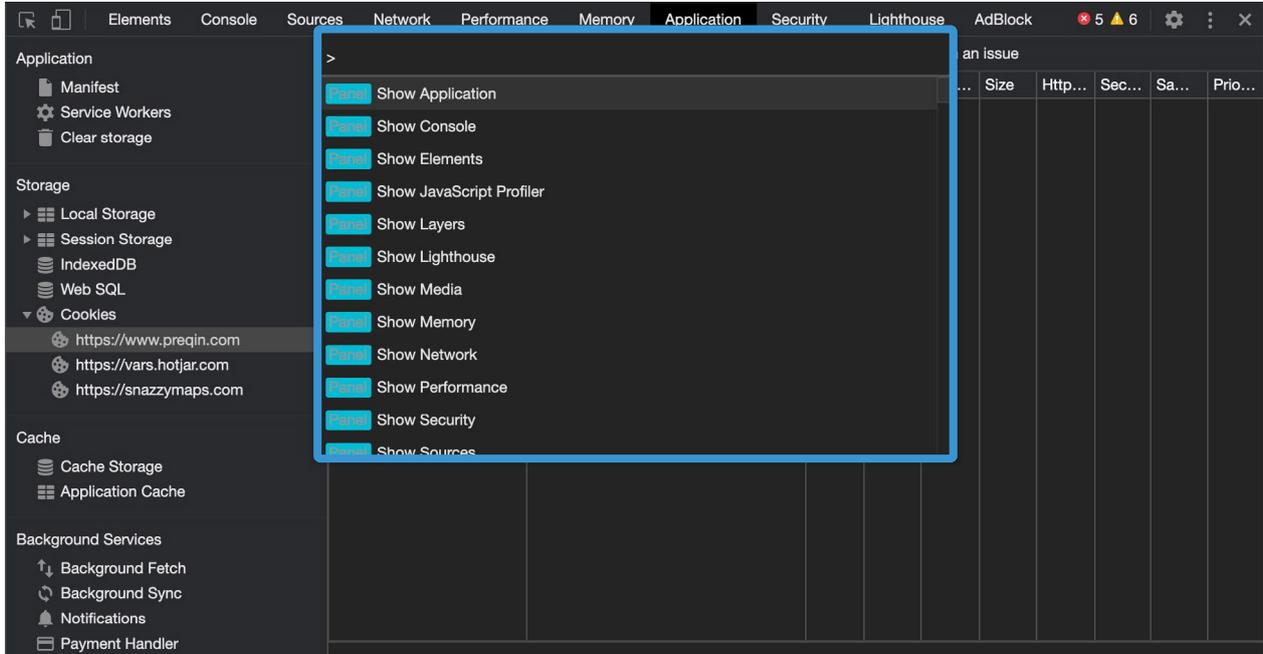
Step Six

Under Cookies, find Id.preqin.com, right click and select 'Clear' to remove all Preqin-related cookies.
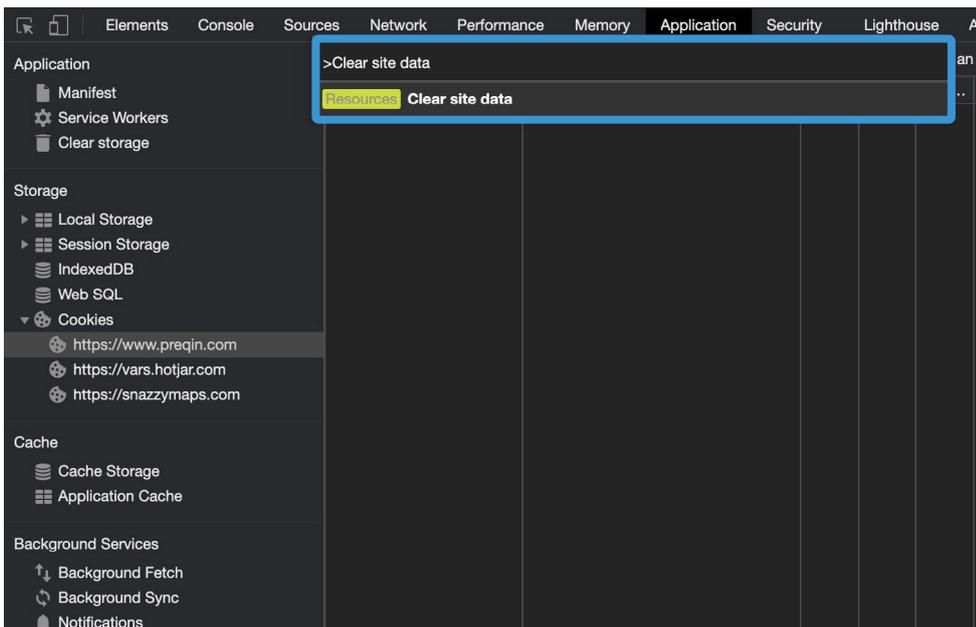
Step Seven

With cookies removed, we'll now remove the site data. Remaining in the Development Toolbar, press Command-Shift-P. This will bring up a popup with an entry bar:
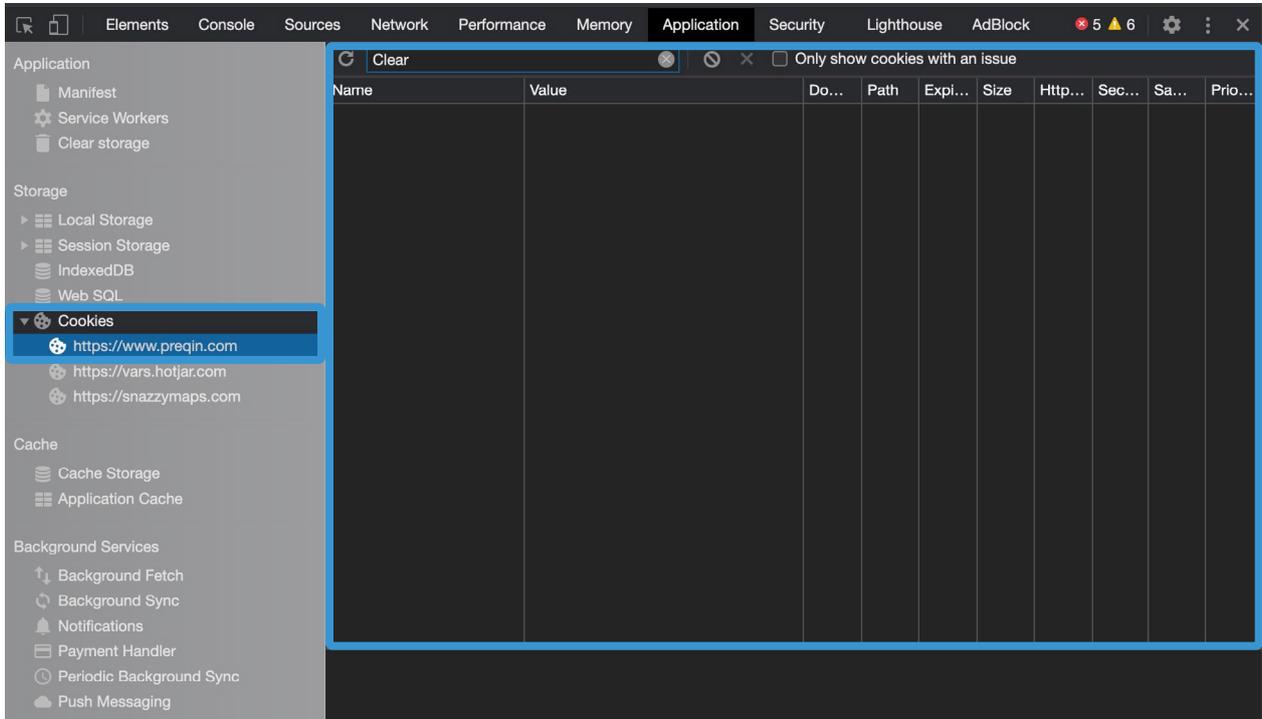

Step Eight

In the entry bar, type 'clear site data' (as shown in the screenshot) and press enter. This will delete all site data.

Step Nine

To ensure all site data has been erased, go back to the Cookies section of the Development Toolbar and click on Id.preqin.com. The boxes on the right (Name, Value etc) should now be empty. This confirms all related data has been erased.

By following these steps, all cookies and site information related to www.preqin.com should now be deleted.